Dear Midtown, VaHi and Piedmont Heights residents,

Please take a moment to answer the questions below. Obviously, many people enjoy Music Midtown, but there’s always room for improvement in how the City provides its services during this event which affects your neighborhood.

I know this looks lengthy, but short surveys can be limiting.

You don’t need to refer to any ordinances, you don’t need a law degree, you don’t have to be plugged into every channel of social media to be able to answer these questions. I just want your opinions. Tell me in your own words how you see things and how you believe they can be improved.

These questions serve as guidelines. You don’t have to answer every question. Take as much space as you need to write to me about the topics you want to address. Please don’t forget to tell me if you reported a problem, whether you called 911 or 311, and how the City personnel or police responded.

**Don’t get anxious or worried about how you sound. What you can tell me about what’s not working is more important than style, and if you want me to keep your identity confidential, I will.**

Tell me which neighborhood you live in. Your address would be very helpful. If you are not comfortable sharing your exact address, please tell me which street you live on.

Be aware that clean-up of Piedmont Park will not be completed until after the final load-out on September 21.

The questions are about the following 11 topics:

* Access to Piedmont Park
* Access to Your Residence or Business
* Transportation
* Parking
* Noise
* Access to schools
* Access to grocery stores/pharmacies
* Traffic
* Sidewalks and crosswalks
* Signage
* Clean-up and Restoration

Please email your answers to me at [sramage@atlantaga.gov](mailto:sramage@atlantaga.gov) If there is a problem with your email, call me at 404-852-5657. You should receive an acknowledgement from me if I get your email. If you don’t get a reply from me, call me and leave a message with your email address, please.

– very best, Steph

Stephanie Ramage

Ombudswoman

City of Atlanta

404-852-5657

1. ACCESS TO PIEDMONT PARK
2. Do you believe that Music Midtown disrupted your access to Piedmont Park? If so, what do you believe could be done differently to provide better access during the festival’s set-up, duration and load-out?
3. Did you report the problem to anyone? Did you call 911? Did you call 311?
4. If you reported the problem, what kind of response did you get from City personnel or the police?
5. ACCESS TO YOUR RESIDENCE OR BUSINESS
6. Were you able to leave and return to your home or business without difficulty? If not, why?
7. If not, did you report the problem to anyone? Did you call 911? Did you call 311?
8. If you reported the problem, what kind of response did you get from City personnel or the police?
9. What could be done differently to improve access to your home or business during the festival?
10. TRANSPORTATION
11. Were you able to travel inside and outside your neighborhood throughout the festival’s duration? If not, why not?
12. Was your use of streets disrupted? If so, explain. Also, do you have any ideas about how to limit the disruption?
13. Did you call 911? Did you call 311? If so, how did City personnel or the police respond to your problem?
14. Were you able to use MARTA as you normally would? Why not? What should be done differently?
15. PARKING
16. Were you able to park in your usual space? If not, was parking provided to you at a walkable distance from your place of abode or business?
17. Were parking laws effectively enforced? If you don’t think so, please describe what you saw or experienced that persuaded you they were not.
18. Did motorists park in a way that blocked access to your driveway, gate, parking lot or building?
19. If parking problems affected you, did you report them? Did you call 911? Did you call 311? If so, how did the City personnel or police respond to your problem?
20. NOISE
21. Do you believe that the hours at which amplified music was allowed were appropriate for this venue? Why or why not?
22. How would you change the sound level or hours of music amplification at the festival?
23. ACCESS TO SCHOOLS
24. Were you able to drop off and pick up your children at neighborhood schools as you normally would? If not, was the disruption managed in a responsible manner that had little impact on your household’s routine?
25. How would you improve access in the future?
26. Did you report the problem to anyone? Did you call 911? Or 311? How did the City personnel or police respond?
27. ACCESS TO GROCERY STORES AND PHARMACIES
28. Were you able to shop at the grocery store or pharmacy as you normally would? If not, how was your access affected?
29. How could access be improved in the future?
30. TRAFFIC
31. Do you believe traffic laws were effectively enforced?
32. Were motorists made to abide by lawful speed limits?
33. Were lawful turns enforced? (For example, “Right Turn Only,” or “No Turns between 7 a.m. and 7 p.m.” etc.)
34. Were street closures clearly marked and was warning of the street closures given well in advance?
35. Was traffic flow managed in a way that made sense to you and kept congestion to a minimum?
36. If you answered “no” to any of the above please describe what you saw or experienced related to traffic enforcement that has persuaded you that it was not done adequately.
37. Did you report the problem to anyone? Did you call 911? Did you call 311? If so, how did the City personnel or police respond to your problem?
38. SIDEWALKS AND CROSSWALKS
39. Was your use of sidewalks disrupted? If so, how?
40. Did you ever witness vehicles using the sidewalk? What kind of vehicles were they?
41. Were you able to use crosswalks?
42. Was pedestrian traffic managed safely?
43. If you answered “no” to any of the above, please describe what you saw or experienced that persuaded you to answer “no.”
44. Did you report the problem to anyone? Did you call 911? Did you call 311? If so, how did City personnel or the police respond to your problem?
45. SIGNAGE
46. In your opinion, were signs posted in a noticeable way?
47. Were signs put up to warn residents of upcoming street closures and restricted parking with adequate advance notice?
48. Were signs worded clearly?
49. How do you think the City should improve signage?
50. CLEAN-UP AND RESTORATION

Be aware that clean-up of Piedmont Park will not be completed until after the final load-out on September 21.

1. Has the park been cleaned up adequately?
2. Have the sidewalks been cleaned adequately?
3. Have the streets been cleaned adequately?
4. Do you believe the park’s grass (as well as other plants and trees) has been restored adequately?
5. Were portable toilets removed in a timely manner?
6. If you answered “no” to any of the above, please explain why.